

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

OMB No. 0690-0008 Expiration Date: November 1996

1. CONTRACT ID CODE

2. AMENDMENT/MODIFICATION NO.
M0013. EFFECTIVE DATE
09/01/964. REQUISITION/PURCHASE REQ. NO.

96-C-104

5. PROJECT NO. (If applicable)

6. ISSUED BY CODE

U.S. Department of Commerce
Patent and Trademark Office
Office of Procurement - Box 6
Washington, D.C. 202317. ADMINISTERED BY Code
(If other than Item 6)8. NAME AND ADDRESS OF CONTRACTOR (No.
Street, County, State and ZIP Code)U.S Small Business Administration
Systems Integration, Inc.
2810 Greenway Drive
Ellicott City, MD 21042

[] 9A. AMENDMENT OF SOLICITATION NO.

9B. DATED (See Item 11)

[X] 10A. MOD. OF CONTRACT/ORDER NO.
50-PAPT-5-0004510B. DATED (See Item 13)
10/02/95Code:
FACILITY CODE:

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

[] The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers [] is extended, [] is not extended. Offerors must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

EXCEPTION TO STANDARD FORM 30
APPROVED BY GSA/IRMS 9-87STANDARD FORM 30 (REV 10-83)
FAR (48 CFR) 53.243

TRIPARTITE AGREEMENT

Contract Number: 50-PAPT-5-00045
SBA 0373-95-2-00203

Prime: U.S. Small Business Administration
Sub: Systems Integration, Inc.
2810 Greenway Drive
Ellicott City, Maryland 21042

Patent and Trademark Office
Office of Procurement

By:  Date: 8/27/96

Name and Title: Naomi Sorrell, Contracting Officer

Subcontractor:

By:  Date: 8/28/96

Name and Title: Eric Fukuchi, President

Small Business Administration of the United States of America

By:  Date: 9/20/96

Name and Title: Lyndia F. Smith
CONTRACTING OFFICER

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

[] A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: _____ THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT/ORDER NO. IN ITEM 10A.

[] B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).

[] C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:

[X] D. OTHER (Specify type of modification and authority) Exercise of Option in accordance with contract clause H.2 OPTION TO EXTEND THEE EFFECTIVE PERIOD OF THE CONTRACT--TIME AND MATERIALS OR LABOR HOUR CONTRACT.

E. IMPORTANT: Contractor [] is not, [X] is required to sign this document and return 6 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible).

See Continuation Sheet(s)

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remain unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) See Tripartite Agreement	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) See Tripartite Agreement
15B. CONTRACTOR/OFFEROR _____ (Signature of person authorized to sign)	16B. UNITED STATES OF AMERICA _____ (Signature of Contracting Officer)
15C. DATE SIGNED _____	16C. DATE SIGNED _____

EXCEPTION TO STANDARD FORM 30

The purpose of this modification is to exercise Option I under the option provision of the subject contract; to correct the effective date and option dates to provide consistency throughout the contract document, and to revise the ceiling amount for the contract. Now therefore, the Government modifies the contract as follows:

Pursuant to contract clause H.2 OPTION TO EXTEND THE PERIOD OF THE CONTRACT--TIME AND MATERIALS AND LABOR HOUR CONTRACT, the Government now exercises Option Year I. The Contractor shall perform according to the terms and conditions, the services required through August 31, 1997.

SECTION B - SUPPLIES OR SERVICES AND PRICES/COSTS

The Government with this modification increases the ceiling price of this contract to \$1,072,727.00.

Contract clause B.4 is hereby revised in accordance with the increase.

B.4 CEILING PRICE

The ceiling price of this contract is \$1,072,727.00. The Contractor shall not make expenditures or incur obligations in the performance of this contract, which exceed the ceiling price specified herein, except at the Contractor's own risk.

In the Schedule of Prices, the prices identified under B.7 SCHEDULE OF PRICES - OPTION PERIOD I shall be in effect during September 1, 1996 through August 31, 1997.

SECTION F - DELIVERIES OR PERFORMANCE

To provide consistency throughout the contract document, contract clause F.2 is revised as follows:

F.2 EFFECTIVE PERIOD OF THE CONTRACT

The effective period of the contract is from the effective date of the contract through August 31, 1997.

SECTION H - SPECIAL CONTRACT REQUIREMENTS

We revise contract clause H.2 to read as follows:

H.2 OPTION TO EXTEND THE EFFECTIVE PERIOD OF THE CONTRACT--TIME AND MATERIALS OR LABOR HOUR CONTRACT

The Government has the option of extending the effective period of this contract for two (2) additional period(s). If more than thirty (30) days remain in the contract effective period, the Government, without prior written notification, may exercise this option by issuing a contract modification. To unilaterally exercise this option within the last thirty days of the effective period, the Government must issue written notification of its intent to exercise the option before that last thirty-day period. This preliminary notification does not commit the Government to exercise the option.

Exercise of an option will result in the following modification:

The "Ceiling Price" clause in Section B is modified to reflect new and separate ceiling prices for each respective option period as follows:

Period	Ceiling Price
Option I	\$1,072,727.00
Option II	\$ 403,200.00

The "Effective Period of the Contract" clause (1352.212-74) is modified for each respective option period as follows:

Period	Start Date	End Date
Option I	September 1, 1996	August 31, 1997
Option II	September 1, 1997	August 31, 1998

SECTION J - LIST OF ATTACHMENTS

According to FAR 52.222-41 SERVICE CONTRACT ACT OF 1965, AS AMENDED is the Department of Labor Wage Determination No: 94-2103 Revision No.: 8 Date of Last Revision 12/08/95, which is Attachment I to this modification and made a part of this contract.

50-PAPT-5-00045
SBA 0373-95-2-00203
Modification M001

No change to the total contract obligations resulted from this contract modification. Funds in the amount of \$1,072,270.63 have been obligated via Task Orders to this contract.

50-PAPT-5-00045
SBA 0373-95-2-00203
Modification M001

ATTACHMENT I

REGISTER OF WAGE DETERMINATIONS UNDER
THE SERVICE CONTRACT ACT
By direction of the Secretary of Labor

Alan L. Moss
Alan L. Moss
Director

Division of
Division of
Wage Determinations

U.S. DEPARTMENT OF LABOR
EMPLOYMENT STANDARDS ADMINISTRATION
WAGE AND HOUR DIVISION
WASHINGTON, D.C. 20210

Wage Determination No.: 94-2103
Revision No.: 8
Date of Last Revision: 12/08/1995

State(s): Dist. of Col., Maryland, Virginia

Area: MARYLAND COUNTIES OF CALVERT, CHARLES, FREDERICK, MONTGOMERY,
PRINCE GEORGE'S, ST MARY'S.
VIRGINIA COUNTIES OF ALEXANDRIA, ARLINGTON, FAIRFAX, FALLS CHURCH,
FAUQUIER, KING GEORGE, LOUDOUN, PRINCE WILLIAM, STAFFORD.

** Fringe Benefits Required For All Occupations Included In
This Wage Determination Follow The Occupational Listing **

OCCUPATION CODE AND TITLE

MINIMUM HOURLY WAGE

ADMINISTRATIVE SUPPORT AND CLERICAL:

01011 Accounting Clerk I	\$ 8.60
01012 Accounting Clerk II	\$ 10.20
01013 Accounting Clerk III	\$ 11.95
01014 Accounting Clerk IV	\$ 14.15
01030 Court Reporter	\$ 13.22
01050 Dispatcher, Motor Vehicle	\$ 13.85
01060 Document Preparation Clerk	\$ 10.05
01090 Duplicating Machine Operator	\$ 10.05
01110 Film/Tape Librarian	\$ 12.88
01115 General Clerk I	\$ 7.48
01116 General Clerk II	\$ 8.55
01117 General Clerk III	\$ 10.05
01118 General Clerk IV	\$ 13.68
01120 Housing Referral Assistant	\$ 14.82
01131 Key Entry Operator I	\$ 9.74
01132 Key Entry Operator II	\$ 10.88
01191 Order Clerk I	\$ 11.26
01192 Order Clerk II	\$ 12.44
01220 Order Filler	\$ 12.76
01261 Personnel Assistant (Employment) I	\$ 10.33
01262 Personnel Assistant (Employment) II	\$ 11.28
01263 Personnel Assistant (Employment) III	\$ 13.00
01264 Personnel Assistant (Employment) IV	\$ 15.50
01270 Production Control Clerk	\$ 14.82
01290 Rental Clerk	\$ 12.08
01300 Scheduler, Maintenance	\$ 12.08
01311 Secretary I	\$ 12.08
01312 Secretary II	\$ 13.22
01313 Secretary III	\$ 14.82
01314 Secretary IV	\$ 16.86
01315 Secretary V	\$ 18.96
01320 Service Order Dispatcher	\$ 12.08
01341 Stenographer I	\$ 13.26
01342 Stenographer II	\$ 14.87

01400 Supply Technician	\$ 16.86
01420 Survey Worker(Interviewer)	\$ 13.22
01460 Switchboard Operator- Receptionist	\$ 10.25
01510 Test Examiner	\$ 13.22
01520 Test Proctor	\$ 13.22
01531 Travel Clerk I	\$ 7.95
01532 Travel Clerk II	\$ 8.60
01533 Travel Clerk III	\$ 9.26
01611 Word Processor I	\$ 10.48
01612 Word Processor II	\$ 12.05
01613 Word Processor III	\$ 14.95

AUTOMATIC DATA PROCESSING:

03010 Computer Data Librarian	\$ 9.97
03041 Computer Operator I	\$ 10.23
03042 Computer Operator II	\$ 12.06
03043 Computer Operator III	\$ 14.62
03044 Computer Operator IV	\$ 16.53
03045 Computer Operator V	\$ 17.79
03071 Computer Programmer I 1/	\$ 14.46
03072 Computer Programmer II 1/	\$ 16.97
03073 Computer Programmer III 1/	\$ 19.87
03074 Computer Programmer IV 1/	\$ 23.04
03101 Computer Systems Analyst I 1/	\$ 17.93
03102 Computer Systems Analyst II 1/	\$ 23.32
03103 Computer Systems Analyst III 1/	\$ 27.12
03160 Peripheral Equipment Operator	\$ 9.97

AUTOMOTIVE SERVICE:

05005 Automobile Body Repairer, Fiberglass	\$ 17.77
05010 Automotive Glass Installer	\$ 15.90
05040 Automotive Worker	\$ 15.90
05070 Electrician, Automotive	\$ 16.85
05100 Mobile Equipment Servicer	\$ 13.94
05130 Motor Equipment Metal Mechanic	\$ 17.77
05160 Motor Equipment Metal Worker	\$ 15.90
05190 Motor Vehicle Mechanic	\$ 17.77
05220 Motor Vehicle Mechanic Helper	\$ 12.94
05250 Motor Vehicle Upholstery Worker	\$ 14.95
05280 Motor Vehicle Wrecker	\$ 15.90
05310 Painter, Automotive	\$ 16.85
05340 Radiator Repair Specialist	\$ 15.90
05370 Tire Repairer	\$ 13.94
05400 Transmission Repair Specialist	\$ 17.77

FOOD PREPARATION AND SERVICE:

07010 Baker	\$ 11.35
07041 Cook I	\$ 9.95
07042 Cook II	\$ 11.35
07070 Dishwasher	\$ 7.16
07100 Food Service Worker (Cafeteria Worker)	\$ 7.16
07130 Meat Cutter	\$ 11.35
07250 Waiter/Waitress	\$ 7.81

FURNITURE MAINTENANCE AND REPAIR:

09010 Electrostatic Spray Painter	\$ 16.85
09040 Furniture Handler	\$ 12.13
09070 Furniture Refinisher	\$ 16.85
09100 Furniture Refinisher Helper	\$ 12.94
09110 Furniture Repairer, Minor	\$ 14.95
09130 Upholsterer	\$ 16.85

GENERAL SERVICES AND SUPPORT:

11030 Cleaner, Vehicles	\$ 7.16
11060 Elevator Operator	\$ 7.16
11090 Gardener	\$ 9.95
11121 Housekeeping Aide I	\$ 6.44
11122 Housekeeping Aide II	\$ 7.26
11150 Janitor	\$ 7.16
11180 Laborer	\$ 9.71
11210 Laborer, Grounds Maintenance	\$ 7.81
11240 Maid or Houseman	\$ 6.33
11270 Pest Controller	\$ 10.68
11300 Refuse Collector	\$ 7.16
11330 Tractor Operator	\$ 9.24
11360 Window Cleaner	\$ 7.81

HEALTH:

12010 Ambulance Driver	\$ 10.42
12040 Emergency Medical Technician	\$ 10.42
12071 Licensed Practical Nurse I	\$ 12.69
12072 Licensed Practical Nurse II	\$ 14.25
12073 Licensed Practical Nurse III	\$ 15.95
12100 Medical Assistant	\$ 8.48
12130 Medical Laboratory Technician	\$ 8.48
12160 Medical Record Clerk	\$ 8.48
12190 Medical Record Technician	\$ 11.75
12221 Nursing Assistant I	\$ 7.28
12222 Nursing Assistant II	\$ 8.18
12223 Nursing Assistant III	\$ 10.48
12224 Nursing Assistant IV	\$ 11.77
12250 Pharmacy Technician	\$ 10.57
12280 Phlebotomist	\$ 8.48
12311 Registered Nurse I	\$ 15.88
12312 Registered Nurse II	\$ 17.80
12313 Registered Nurse II, Specialist	\$ 19.65
12314 Registered Nurse III	\$ 21.55
12315 Registered Nurse III, Anesthetist	\$ 21.55
12316 Registered Nurse IV	\$ 25.83

INFORMATION AND ARTS:

13002 Audiovisual Librarian	\$ 16.86
13011 Exhibits Specialist I	\$ 15.11
13012 Exhibits Specialist II	\$ 18.90
13013 Exhibits Specialist III	\$ 23.27
13041 Illustrator I	\$ 15.11
13042 Illustrator II	\$ 18.90
13043 Illustrator III	\$ 23.27
13047 Librarian	\$ 18.96

13050 Library Technician	\$ 13.22
13071 Photographer I	\$ 13.46
13072 Photographer II	\$ 15.11
13073 Photographer III	\$ 18.90
13074 Photographer IV	\$ 23.27
13075 Photographer V	\$ 25.60

LAUNDRY, DRY CLEANING, PRESSING:

15010 Assembler	\$ 5.99
15030 Counter Attendant	\$ 5.99
15040 Dry Cleaner	\$ 7.74
15070 Finisher, Flatwork, Machine	\$ 5.99
15090 Presser, Hand	\$ 5.99
15100 Presser, Machine, Dry Cleaning	\$ 5.99
15130 Presser, Machine, Shirts	\$ 5.99
15160 Presser, Machine, Wearing Apparel, Laundry	\$ 5.99
15190 Sewing Machine Operator	\$ 8.37
15220 Tailor	\$ 8.98
15250 Washer, Machine	\$ 6.58

MACHINE TOOL OPERATION AND REPAIR:

19010 Machine-tool Operator (Toolroom)	\$ 16.85
19040 Tool and Die Maker	\$ 20.52

MATERIALS HANDLING AND PACKING:

21010 Fuel Distribution System Operator	\$ 14.80
21020 Material Coordinator	\$ 14.64
21030 Material Expediter	\$ 14.64
21040 Material Handling Laborer	\$ 10.01
21071 Forklift Operator	\$ 10.93
21080 Production Line Worker (Food Processing)	\$ 11.25
21100 Shipping/Receiving Clerk	\$ 11.78
21130 Shipping Packer	\$ 10.54
21140 Store Worker I	\$ 8.61
21150 Stock Clerk (Shelf Stocker; Store Worker II)	\$ 10.38
21210 Tools and Parts Attendant	\$ 12.73
21400 Warehouse Specialist	\$ 11.25

MECHANICS AND MAINTENANCE AND REPAIR:

23010 Aircraft Mechanic	\$ 17.77
23040 Aircraft Mechanic Helper	\$ 12.94
23060 Aircraft Servicer	\$ 14.95
23070 Aircraft Worker	\$ 15.90
23100 Appliance Mechanic	\$ 16.85
23120 Bicycle Repairer	\$ 13.94
23125 Cable Splicer	\$ 17.77
23130 Carpenter, Maintenance	\$ 16.85
23140 Carpet Layer	\$ 16.85
23160 Electrician, Maintenance	\$ 17.93
23181 Electronics Technician, Maintenance I	\$ 13.94
23182 Electronics Technician, Maintenance II	\$ 17.79

23183 Electronics Technician, Maintenance III	\$ 20.20
23260 Fabric Worker	\$ 13.24
23290 Fire Alarm System Mechanic	\$ 17.77
23310 Fire Extinguisher Repairer	\$ 13.94
23340 Fuel Distribution System Mechanic	\$ 17.77
23370 General Maintenance Worker	\$ 15.90
23400 Heating, Refrigeration and Air Conditioning Mechanic	\$ 17.77
23430 Heavy Equipment Mechanic	\$ 17.77
23460 Instrument Mechanic	\$ 17.77
23500 Locksmith	\$ 16.85
23530 Machinery Maintenance Mechanic	\$ 18.45
23550 Machinist, Maintenance	\$ 18.61
23580 Maintenance Trades Helper	\$ 12.94
23640 Millwright	\$ 17.77
23700 Office Appliance Repairer	\$ 16.85
23740 Painter, Aircraft	\$ 16.85
23760 Painter, Maintenance	\$ 16.85
23790 Pipefitter, Maintenance	\$ 17.77
23800 Plumber, Maintenance	\$ 16.85
23820 Pneudraulic Systems Mechanic	\$ 17.77
23850 Rigger	\$ 17.77
23870 Scale Mechanic	\$ 15.90
23890 Sheet-metal Worker, Maintenance	\$ 17.77
23910 Small Engine Mechanic	\$ 15.90
23930 Telecommunications Mechanic I	\$ 17.77
23940 Telecommunications Mechanic II	\$ 18.71
23950 Telephone Lineman	\$ 17.77
23960 Welder, Combination, Maintenance	\$ 17.77
23965 Well Driller	\$ 17.77
23970 Woodcraft Worker	\$ 17.77
23980 Woodworker	\$ 14.80

PERSONAL NEEDS:

24570 Child Care Attendant	\$ 7.56
24600 Chore Aide	\$ 6.33
24630 Homemaker	\$ 10.48

PLANT AND SYSTEM OPERATION:

25010 Boiler Tender	\$ 17.77
25040 Sewage Plant Operator	\$ 16.85
25070 Stationary Engineer	\$ 17.77
25190 Ventilation Equipment Tender	\$ 12.94
25210 Water Treatment Plant Operator	\$ 16.85

PROTECTIVE SERVICE:

27004 Alarm Monitor	\$ 11.20
27010 Court Security Officer	\$ 15.48
27040 Detention Officer	\$ 15.48
27070 Firefighter	\$ 14.18
27101 Guard I	\$ 8.50
27102 Guard II	\$ 11.20
27130 Police Officer	\$ 17.07

TECHNICAL:

29020 Archeological Technician	\$ 18.90
29030 Cartographic Technician	\$ 18.90
29035 Computer Based Training Specialist/Instructor	\$ 17.93
29040 Civil Engineering Technician	\$ 18.90
29061 Drafter I	\$ 10.75
29062 Drafter II	\$ 13.46
29063 Drafter III	\$ 15.11
29064 Drafter IV	\$ 18.90
29070 Embalmer	\$ 18.40
29081 Engineering Technician I	\$ 11.55
29082 Engineering Technician II	\$ 13.40
29083 Engineering Technician III	\$ 16.10
29084 Engineering Technician IV	\$ 18.48
29085 Engineering Technician V	\$ 22.60
29086 Engineering Technician VI	\$ 27.35
29090 Environmental Technician	\$ 18.27
29100 Flight Simulator/Instructor (Pilot)	\$ 23.32
29150 Graphic Artist	\$ 17.93
29210 Laboratory Technician	\$ 14.62
29240 Mathematical Technician	\$ 18.48
29330 Mortician	\$ 18.40
29361 Paralegal/Legal Assistant I	\$ 13.22
29362 Paralegal/Legal Assistant II	\$ 16.86
29363 Paralegal/Legal Assistant III	\$ 20.62
29364 Paralegal/Legal Assistant IV	\$ 24.95
29390 Photooptics Technician	\$ 18.48
29480 Technical Writer	\$ 16.72
29620 Weather Observer, Senior 2/	\$ 17.02
29621 Weather Observer, Combined 2/ Upper Air and Surface Programs	\$ 14.62
29622 Weather Observer, Upper Air 2/	\$ 14.62

**TRANSPORTATION/MOBILE EQUIPMENT
OPERATION:**

31030 Bus Driver	\$ 13.24
31100 Driver Messenger	\$ 9.67
31200 Heavy Equipment Operator	\$ 18.66
31260 Parking and Lot Attendant	\$ 7.50
31290 Shuttle Bus Driver	\$ 10.42
31300 Taxi Driver	\$ 9.67
31361 Truckdriver, Light Truck	\$ 10.42
31362 Truckdriver, Medium Truck	\$ 13.24
31363 Truckdriver, Heavy Truck	\$ 15.54
36364 Truckdriver, Tractor-Trailer	\$ 16.93

MISCELLANEOUS:

99005 Aircraft Quality Control Inspector	\$ 18.71
99020 Animal Caretaker	\$ 8.52
99030 Cashier	\$ 6.49
99040 Child Care Center Clerk	\$ 10.51
99050 Desk Clerk	\$ 9.42
99260 Instructor	\$ 18.40
99300 Lifeguard	\$ 6.87
99350 Park Attendant (Aide)	\$ 8.45

99400 Photofinishing Worker (Photo Lab / Dark Room Technician)	\$ 7.56
99500 Recreation Specialist	\$ 15.35
99510 Recycling Worker	\$ 9.24
99610 Sales Clerk	\$ 6.73
99630 Sports Official	\$ 6.73
99658 Survey Party Chief	\$ 10.93
99659 Surveying Technician	\$ 9.42
99660 Surveying Aide	\$ 6.16
99690 Swimming Pool Operator	\$ 11.35
99720 Vending Machine Attendant	\$ 9.24
99730 Vending Machine Repairer	\$ 11.35
99740 Vending Machine Repairer Helper	\$ 9.24

**** Fringe Benefits Required For All Occupations Included In
This Wage Determination ****

HEALTH & WELFARE: \$0.90 per hour or \$36.00 per week or \$156.00 per month.

VACATION: Two weeks paid vacation after 1 year of service with a contractor or successor; 3 weeks after 5 years; 4 weeks after 15 years. Length of service includes the whole span of continuous service with the present contractor or successor, wherever employed, and with the predecessor contractor in the performance of similar work at the same Federal facility. (Reg. 4.173)

HOLIDAYS: Minimum of ten paid holidays per year: New Year's Day, Martin Luther King Jr.'s Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, and Christmas Day. (A contractor may substitute for any of the named holidays another day off with pay in accordance with a plan communicated to the employees involved.) (See 29 CFR 4.174)

1/

Does not apply to employees employed in a bona fide executive, administrative, or professional capacity as defined and delineated in 29 CFR 541. (See 29 CFR 4.156)

2/

APPLICABLE TO WEATHER OBSERVERS ONLY - NIGHT PAY & SUNDAY PAY: If you work at night as a part of a regular tour of duty, you will earn a NIGHT DIFFERENTIAL and receive an additional 10% of basic pay for any hours worked between 6pm and 6am. If you are a full-time employee (40 hours a week) and Sunday is part of your regularly scheduled workweek, you are paid at your rate of basic pay plus a Sunday premium of 25% of your basic rate for each hour of Sunday work which is not overtime (i.e. occasional work on Sunday outside the normal tour of duty is considered overtime work).

**** UNIFORM ALLOWANCE ****

If employees are required to wear uniforms in the performance of this contract (either by the terms of the Government contract, by

the employer, by the state or local law, etc.), the cost of furnishing such uniforms and maintaining (by laundering or dry cleaning) such uniforms is an expense that may not be borne by an employee where such cost reduces the hourly rate below that required by the wage determination. The Department of Labor will accept payment in accordance with the following standards as compliance:

The contractor or subcontractor is required to furnish all employees with an adequate number of uniforms without cost or to reimburse employees for the actual cost of the uniforms. In addition, where uniform cleaning and maintenance is made the responsibility of the employee, all contractors and subcontractors subject to this wage determination shall (in the absence of a bona fide collective bargaining agreement providing for a different amount, or the furnishing of contrary affirmative proof as to the actual cost), reimburse all employees for such cleaning and maintenance at a rate of \$4.25 per week (or \$.85 cents per day). However, in those instances where the uniforms furnished are made of "wash and wear" materials, may be routinely washed and dried with other personal garments, and do not require any special treatment such as dry cleaning, daily washing, or commercial laundering in order to meet the cleanliness or appearance standards set by the terms of the Government contract, by the contractor, by law, or by the nature of the work, there is no requirement that employees be reimbursed for uniform maintenance costs.

**** NOTES APPLYING TO THIS WAGE DETERMINATION ****

Source of Occupational Titles and Descriptions:

The duties of employees under job titles listed are those described in the "Service Contract Act Directory of Occupations," Fourth Edition, January 1993, as amended by First Supplement December 1993, unless otherwise indicated. This publication may be obtained from the Superintendent of Documents, at 202-783-3238, or by writing to the Superintendent of Documents, U.S. Government Printing Office, Washington, D.C. 20402. Copies of specific job descriptions may also be obtained from the appropriate contracting officer.

**REQUEST FOR AUTHORIZATION OF ADDITIONAL CLASSIFICATION AND WAGE RATE
(Standard Form 1444 (SF 1444))**

Conformance Process:

The contracting officer shall require that any class of service employee which is not listed herein and which is to be employed under the contract (i.e., the work to be performed is not performed by any classification listed in the wage determination), be classified by the contractor so as to provide a reasonable relationship (i.e., appropriate level of skill comparison) between such unlisted classifications and the classifications listed in the wage determination. Such conformed classes of employees shall be paid the monetary wages and furnished the fringe benefits as are determined. Such conforming process shall be initiated by the contractor prior to the performance of contract work by such unlisted class(es) of employees. The conformed classification, wage rate, and/or fringe benefits shall be retroactive to the

commencement date of the contract. (See Section 4.6 (C)(vi))
When multiple wage determinations are included in a contract, a separate SF 1444 should be prepared for each wage determination to which a class(es) is to be conformed.

The process for preparing a conformance request is as follows:

- 1) When preparing the bid, the contractor identifies the need for a conformed occupation(s) and computes a proposed rate(s).
- 2) After contract award, the contractor prepares a written report listing in order proposed classification title(s), a Federal grade equivalency (FGE) for each proposed classification(s), job description(s), and rationale for proposed wage rate(s), including information regarding the agreement or disagreement of the authorized representative of the employees involved, or where there is no authorized representative, the employees themselves. This report should be submitted to the contracting officer no later than 30 days after such unlisted class(es) of employees performs any contract work.
- 3) The contracting officer reviews the proposed action and promptly submits a report of the action, together with the agency's recommendations and pertinent information including the position of the contractor and the employees, to the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, for review. (See section 4.6(b)(2) of Regulations 29 CFR Part 4).
- 4) Within 30 days of receipt, the Wage and Hour Division approves, modifies, or disapproves the action via transmittal to the agency contracting officer; or notifies the contracting officer that additional time will be required to process the request.
- 5) The contracting officer transmits the Wage and Hour decision to the contractor.
- 6) The contractor informs the affected employees.

Information required by the Regulations must be submitted on SF 1444 or bond paper.

When preparing a conformance request, the "Service Contract Act Directory of Occupations" (the Directory) should be used to compare job definitions to insure that duties requested are not performed by a classification already listed in the wage determination. Remember, it is not the job title, but the required tasks that determine whether a class is included in an established wage determination. Conformances may not be used to artificially split, combine, or subdivide classifications listed in the wage determination.

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

OMB No. 0690-0008 Expiration Date: November 1996

1. CONTRACT ID CODE

2. AMENDMENT/MODIFICATION NO.
M0023. EFFECTIVE DATE
09/01/974. REQUISITION/PURCHASE REQ. NO.
97-C-056

5. PROJECT NO. (If applicable)

6. ISSUED BY CODE
U.S. Department of Commerce
Patent and Trademark Office
Office of Procurement - Box 6
Washington, D.C. 202317. ADMINISTERED BY Code
(If other than Item 6)8. NAME AND ADDRESS OF CONTRACTOR (No.
Street, County, State and ZIP Code)U.S. Small Business Administration
Systems Integration, Inc.
2810 Greenway Drive
Ellicott City, MD 21042

[] 9A. AMENDMENT OF SOLICITATION NO.

9B. DATED (See Item 11)

[X] 10A. MOD. OF CONTRACT/ORDER NO.
50-PAPT-5-0004510B. DATED (See Item 13)
10/02/95Code:
FACILITY CODE:

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

[] The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers [] is extended, [] is not extended. Offerors must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or © By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

EXCEPTION TO STANDARD FORM 30
APPROVED BY GSA/IRMS 9-87STANDARD FORM 30 (REV 10-83)
FAR (48 CFR) 53.243

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

[] A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: _____ THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT/ORDER NO. IN ITEM 10A.

[] B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).

[] C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:

[X] D. OTHER (Specify type of modification and authority) Exercise of Option in accordance with contract clause H.2 OPTION TO EXTEND THEE EFFECTIVE PERIOD OF THE CONTRACT--TIME AND MATERIALS OR LABOR HOUR CONTRACT.

E. IMPORTANT: Contractor [X] is not, [] is required to sign this document and return__ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible).

See Continuation Sheet(s)

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remain unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)
	Naomi H. Sorrell
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	16B. UNITED STATES OF AMERICA <i>Naomi H. Sorrell</i> Signature of Contracting Officer 5/15/97
15C. DATE SIGNED	16C. DATE SIGNED

EXCEPTION TO STANDARD FORM 30

The purpose of this modification is to exercise Option II under the option provision of the subject contract. Now therefore, the Government modifies the contract as follows:

Pursuant to contract clause H.2 OPTION TO EXTEND THE PERIOD OF THE CONTRACT--TIME AND MATERIALS AND LABOR HOUR CONTRACT, the Government now exercises Option Year II. The Contractor shall perform according to the terms and conditions, the services required through August 31, 1998.

SECTION B - SUPPLIES OR SERVICES AND PRICES/COSTS

The Government with this modification increases the ceiling price of this contract to \$2,999,352.00.

Contract clause B.4 is hereby revised in accordance with the increase.

B.4 CEILING PRICE

The ceiling price of this contract is \$2,999,352.00 (base period, Option I and Option II). The Contractor shall not make expenditures or incur obligations in the performance of this contract, which exceed the ceiling price specified herein, except at the Contractor's own risk.

In the Schedule of Prices, the prices identified under B.7 SCHEDULE OF PRICES - OPTION PERIOD II shall be in effect during September 1, 1997 through August 31, 1998.

SECTION F - DELIVERIES OR PERFORMANCE

Contract clause F.2 is revised as follows:

F.2 EFFECTIVE PERIOD OF THE CONTRACT

The effective period of the contract is from the effective date of the contract through August 31, 1998.

SECTION H - SPECIAL CONTRACT REQUIREMENTS

Contract clause H.2 is hereby revised to read as follows:

H.2 OPTION TO EXTEND THE EFFECTIVE PERIOD OF THE CONTRACT--TIME AND MATERIALS OR LABOR HOUR CONTRACT

The Government has the option of extending the effective period of this contract for two (2) additional period(s). If more than thirty (30) days remain in the contract effective period, the Government, without prior written notification, may exercise this option by issuing a contract modification. To unilaterally exercise this option within the last thirty days of the effective period, the Government must issue written notification of its intent to exercise the option before that last thirty-day period. This preliminary notification does not commit the Government to exercise the option.

Exercise of an option will result in the following modification:

The "Ceiling Price" clause in Section B is modified to reflect new and separate ceiling prices for each respective option period as follows:

Period	Ceiling Price
Option I	\$1,533,082.00
Option II	\$ 394,000.00

The "Effective Period of the Contract" clause (1352.212-74) is modified for each respective option period as follows:

Period	Start Date	End Date
Option I	September 1, 1996	August 31, 1997
Option II	September 1, 1997	August 31, 1998

SECTION J - LIST OF ATTACHMENTS

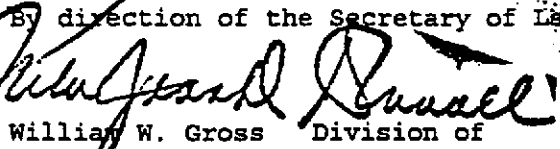
According to FAR 52.222-41 SERVICE CONTRACT ACT OF 1965, AS AMENDED, the Department of Labor Wage Determination No: 94-2103 Revision No.: 14 Date of Last Revision 07/01/97, which is Attachment I to this modification is hereby made a part of this contract.

50-PAPT-5-00045
SBA 0373-95-2-00203
Modification M002

No change to the total contract obligations resulted from this contract modification. Funds in the amount of \$2,605,351.19 have been obligated via Task Orders to this contract.

50-PAPT-5-00045
SBA 0373-95-2-00203
Modification M002

ATTACHMENT I

REGISTER OF WAGE DETERMINATIONS UNDER
THE SERVICE CONTRACT ACT
By direction of the Secretary of Labor

William W. Gross Division of
Director Wage Determinations

U.S. DEPARTMENT OF LABOR
EMPLOYMENT STANDARDS ADMINISTRATION
WAGE AND HOUR DIVISION
WASHINGTON, D.C. 20210

Wage Determination No.: 94-2103
Revision No.: 14
Date of Last Revision: 07/01/1997

State(s): Dist. of Col., Maryland, Virginia

Area: MARYLAND COUNTIES OF CALVERT, CHARLES, FREDERICK, MONTGOMERY,
PRINCE GEORGE'S, ST MARY'S.
VIRGINIA COUNTIES OF ALEXANDRIA, ARLINGTON, FAIRFAX, FALLS CHURCH,
FAUQUIER, KING GEORGE, LOUDOUN, PRINCE WILLIAM, STAFFORD.

** Fringe Benefits Required For All Occupations Included In
This Wage Determination Follow The Occupational Listing **

OCCUPATION CODE AND TITLE

MINIMUM HOURLY WAGE

ADMINISTRATIVE SUPPORT AND CLERICAL:

01011 Accounting Clerk I	\$ 8.79
01012 Accounting Clerk II	\$ 10.28
01013 Accounting Clerk III	\$ 12.15
01014 Accounting Clerk IV	\$ 14.16
01030 Court Reporter	\$ 13.22
01050 Dispatcher, Motor Vehicle	\$ 13.85
01060 Document Preparation Clerk	\$ 10.25
01070 Messenger (Courier)	\$ 9.67
01090 Duplicating Machine Operator	\$ 10.25
01110 Film/Tape Librarian	\$ 12.88
01115 General Clerk I	\$ 7.82
01116 General Clerk II	\$ 9.17
01117 General Clerk III	\$ 10.25
01118 General Clerk IV	\$ 14.31
01120 Housing Referral Assistant	\$ 14.82
01131 Key Entry Operator I	\$ 10.05
01132 Key Entry Operator II	\$ 11.23
01191 Order Clerk I	\$ 11.26
01192 Order Clerk II	\$ 12.44
01261 Personnel Assistant (Employment) I	\$ 10.33
01262 Personnel Assistant (Employment) II	\$ 11.28
01263 Personnel Assistant (Employment) III	\$ 13.00
01264 Personnel Assistant (Employment) IV	\$ 15.50
01270 Production Control Clerk	\$ 14.82
01290 Rental Clerk	\$ 12.08
01300 Scheduler, Maintenance	\$ 12.08
01311 Secretary I	\$ 12.08
01312 Secretary II	\$ 13.22
01313 Secretary III	\$ 14.82
01314 Secretary IV	\$ 16.86
01315 Secretary V	\$ 18.96
01320 Service Order Dispatcher	\$ 12.08
01341 Stenographer I	\$ 13.26
01342 Stenographer II	\$ 14.87
01400 Supply Technician	\$ 16.86

01420 Survey Worker(Interviewer)	\$ 13.22
01460 Switchboard Operator- Receptionist	\$ 10.28
01510 Test Examiner	\$ 13.22
01520 Test Proctor	\$ 13.22
01531 Travel Clerk I	\$ 7.98
01532 Travel Clerk II	\$ 8.60
01533 Travel Clerk III	\$ 9.26
01611 Word Processor I	\$ 10.48
01612 Word Processor II	\$ 12.05
01613 Word Processor III	\$ 14.95

AUTOMATIC DATA PROCESSING:

03010 Computer Data Librarian	\$ 9.97
03041 Computer Operator I	\$ 10.23
03042 Computer Operator II	\$ 12.06
03043 Computer Operator III	\$ 14.62
03044 Computer Operator IV	\$ 16.53
03045 Computer Operator V	\$ 17.79
03071 Computer Programmer I 1/	\$ 14.46
03072 Computer Programmer II 1/	\$ 16.97
03073 Computer Programmer III 1/	\$ 19.87
03074 Computer Programmer IV 1/	\$ 23.04
03101 Computer Systems Analyst I 1/	\$ 17.93
03102 Computer Systems Analyst II 1/	\$ 23.32
03103 Computer Systems Analyst III 1/	\$ 27.12
03160 Peripheral Equipment Operator	\$ 9.97

AUTOMOTIVE SERVICE:

05005 Automobile Body Repairer, Fiberglass	\$ 18.39
05010 Automotive Glass Installer	\$ 16.45
05040 Automotive Worker	\$ 16.45
05070 Electrician, Automotive	\$ 17.44
05100 Mobile Equipment Servicer	\$ 14.43
05130 Motor Equipment Metal Mechanic	\$ 18.39
05160 Motor Equipment Metal Worker	\$ 16.45
05190 Motor Vehicle Mechanic	\$ 18.46
05220 Motor Vehicle Mechanic Helper	\$ 13.38
05250 Motor Vehicle Upholstery Worker	\$ 15.47
05280 Motor Vehicle Wrecker	\$ 16.45
05310 Painter, Automotive	\$ 17.44
05340 Radiator Repair Specialist	\$ 16.45
05370 Tire Repairer	\$ 14.43
05400 Transmission Repair Specialist	\$ 18.39

FOOD PREPARATION AND SERVICE:

07010 Baker	\$ 11.47
07041 Cook I	\$ 10.06
07042 Cook II	\$ 11.47
07070 Dishwasher	\$ 7.23
07100 Food Service Worker (Cafeteria Worker)	\$ 7.23
07130 Meat Cutter	\$ 11.47
07250 Waiter/Waitress	\$ 7.89

FURNITURE MAINTENANCE AND REPAIR:

09010 Electrostatic Spray Painter	\$ 17.44
09040 Furniture Handler	\$ 12.13

09070 Furniture Refinisher	\$ 17.44
09100 Furniture Refinisher Helper	\$ 13.38
09110 Furniture Repairer, Minor	\$ 15.47
09130 Upholsterer	\$ 17.44

GENERAL SERVICES AND SUPPORT:

11030 Cleaner, Vehicles	\$ 7.23
11060 Elevator Operator	\$ 7.23
11090 Gardener	\$ 10.06
11121 Housekeeping Aide I	\$ 6.44
11122 Housekeeping Aide II	\$ 7.26
11150 Janitor	\$ 7.23
11210 Laborer, Grounds Maintenance	\$ 7.89
11240 Maid or Houseman	\$ 6.39
11270 Pest Controller	\$ 10.79
11300 Refuse Collector	\$ 7.23
11330 Tractor Operator	\$ 9.33
11360 Window Cleaner	\$ 7.89

HEALTH:

12020 Dental Assistant	\$ 9.73
12040 Emergency Medical Technician/ Paramedic Ambulance Driver	\$ 10.42
12071 Licensed Practical Nurse I	\$ 12.69
12072 Licensed Practical Nurse II	\$ 14.25
12073 Licensed Practical Nurse III	\$ 15.95
12100 Medical Assistant	\$ 8.69
12130 Medical Laboratory Technician	\$ 8.69
12160 Medical Record Clerk	\$ 8.69
12190 Medical Record Technician	\$ 12.05
12221 Nursing Assistant I	\$ 7.28
12222 Nursing Assistant II	\$ 8.18
12223 Nursing Assistant III	\$ 10.48
12224 Nursing Assistant IV	\$ 11.77
12250 Pharmacy Technician	\$ 10.84
12280 Phlebotomist	\$ 8.69
12311 Registered Nurse I	\$ 15.88
12312 Registered Nurse II	\$ 17.80
12313 Registered Nurse II, Specialist	\$ 19.65
12314 Registered Nurse III	\$ 21.55
12315 Registered Nurse III, Anesthetist	\$ 21.55
12316 Registered Nurse IV	\$ 25.83

INFORMATION AND ARTS:

13002 Audiovisual Librarian	\$ 16.86
13011 Exhibits Specialist I	\$ 15.11
13012 Exhibits Specialist II	\$ 18.90
13013 Exhibits Specialist III	\$ 23.27
13041 Illustrator I	\$ 15.11
13042 Illustrator II	\$ 18.90
13043 Illustrator III	\$ 23.27
13047 Librarian	\$ 18.96
13050 Library Technician	\$ 13.22
13071 Photographer I	\$ 13.46
13072 Photographer II	\$ 15.11
13073 Photographer III	\$ 18.90
13074 Photographer IV	\$ 23.27
13075 Photographer V	\$ 25.60

LAUNDRY, DRY CLEANING, PRESSING:

15010 Assembler	\$ 6.01
15030 Counter Attendant	\$ 6.01
15040 Dry Cleaner	\$ 7.77
15070 Finisher, Flatwork, Machine	\$ 6.01
15090 Presser, Hand	\$ 6.01
15100 Presser, Machine, Dry Cleaning	\$ 6.01
15130 Presser, Machine, Shirts	\$ 6.01
15160 Presser, Machine, Wearing Apparel, Laundry	\$ 6.01
15190 Sewing Machine Operator	\$ 8.39
15220 Tailor	\$ 8.99
15250 Washer, Machine	\$ 6.60

MACHINE TOOL OPERATION AND REPAIR:

19010 Machine-tool Operator (Toolroom)	\$ 17.44
19040 Tool and Die Maker	\$ 21.24

MATERIALS HANDLING AND PACKING:

21010 Fuel Distribution System Operator	\$ 14.80
21020 Material Coordinator	\$ 14.64
21030 Material Expediter	\$ 14.64
21040 Material Handling Laborer	\$ 10.01
21050 Order Filler	\$ 12.76
21071 Forklift Operator	\$ 10.93
21080 Production Line Worker (Food Processing)	\$ 11.25
21100 Shipping/Receiving Clerk	\$ 11.78
21130 Shipping Packer	\$ 10.99
21140 Store Worker I	\$ 8.61
21150 Stock Clerk (Shelf Stocker; Store Worker II)	\$ 10.50
21210 Tools and Parts Attendant	\$ 12.73
21400 Warehouse Specialist	\$ 11.25

MECHANICS AND MAINTENANCE AND REPAIR:

23010 Aircraft Mechanic	\$ 18.39
23040 Aircraft Mechanic Helper	\$ 13.38
23050 Aircraft Quality Control Inspector	\$ 19.37
23060 Aircraft Servicer	\$ 15.47
23070 Aircraft Worker	\$ 16.45
23100 Appliance Mechanic	\$ 17.44
23120 Bicycle Repairer	\$ 14.43
23125 Cable Splicer	\$ 18.39
23130 Carpenter, Maintenance	\$ 17.44
23140 Carpet Layer	\$ 16.85
23160 Electrician, Maintenance	\$ 17.93
23181 Electronics Technician, Maintenance I	\$ 15.51
23182 Electronics Technician, Maintenance II	\$ 19.80
23183 Electronics Technician, Maintenance III	\$ 21.56
23260 Fabric Worker	\$ 15.23
23290 Fire Alarm System Mechanic	\$ 18.39
23310 Fire Extinguisher Repairer	\$ 14.43

23340 Fuel Distribution System Mechanic	\$ 18.39
23370 General Maintenance Worker	\$ 15.90
23400 Heating, Refrigeration and Air Conditioning Mechanic	\$ 18.39
23430 Heavy Equipment Mechanic	\$ 18.39
23440 Heavy Equipment Operator	\$ 18.66
23460 Instrument Mechanic	\$ 18.39
23470 Laborer	\$ 9.71
23500 Locksmith	\$ 17.44
23530 Machinery Maintenance Mechanic	\$ 19.82
23550 Machinist, Maintenance	\$ 20.79
23580 Maintenance Trades Helper	\$ 13.38
23640 Millwright	\$ 18.39
23700 Office Appliance Repairer	\$ 17.44
23740 Painter, Aircraft	\$ 17.44
23760 Painter, Maintenance	\$ 17.44
23790 Pipefitter, Maintenance	\$ 17.77
23800 Plumber, Maintenance	\$ 17.44
23820 Pneudraulic Systems Mechanic	\$ 18.39
23850 Rigger	\$ 18.39
23870 Scale Mechanic	\$ 16.45
23890 Sheet-metal Worker, Maintenance	\$ 18.39
23910 Small Engine Mechanic	\$ 19.37
23930 Telecommunications Mechanic I	\$ 18.39
23931 Telecommunications Mechanic II	\$ 19.37
23950 Telephone Lineman	\$ 18.39
23960 Welder, Combination, Maintenance	\$ 18.39
23965 Well Driller	\$ 18.39
23970 Woodcraft Worker	\$ 18.39
23980 Woodworker	\$ 14.80

PERSONAL NEEDS:

24570 Child Care Attendant	\$ 8.69
24580 Child Care Center Clerk	\$ 10.54
24600 Chore Aide	\$ 6.39
24630 Homemaker	\$ 12.05

PLANT AND SYSTEM OPERATION:

25010 Boiler Tender	\$ 18.39
25040 Sewage Plant Operator	\$ 17.44
25070 Stationary Engineer	\$ 18.39
25190 Ventilation Equipment Tender	\$ 13.38
25210 Water Treatment Plant Operator	\$ 17.44

PROTECTIVE SERVICE:

27004 Alarm Monitor	\$ 11.20
27006 Corrections Officer	\$ 14.90
27010 Court Security Officer	\$ 15.76
27040 Detention Officer	\$ 15.76
27070 Firefighter	\$ 14.65
27101 Guard I	\$ 8.50
27102 Guard II	\$ 11.20
27130 Police Officer	\$ 17.54

STEVEDORING/LONGSHOREMEN SERVICE OCCUPATIONS:

28010 Blocker and Bracer	\$ 13.83
28020 Hatch Tender	\$ 13.83

28030 Line Handler	\$ 13.83
28040 Stevedore I	\$ 13.00
28050 Stevedore II	\$ 14.66

TECHNICAL:

29023 Archeological Technician I	\$ 13.63
29024 Archeological Technician II	\$ 15.25
29025 Archeological Technician III	\$ 18.90
29030 Cartographic Technician	\$ 18.90
29035 Computer Based Training Specialist/Instructor	\$ 17.93
29040 Civil Engineering Technician	\$ 18.90
29061 Drafter I	\$ 10.75
29062 Drafter II	\$ 13.46
29063 Drafter III	\$ 15.11
29064 Drafter IV	\$ 18.90
29081 Engineering Technician I	\$ 11.55
29082 Engineering Technician II	\$ 13.40
29083 Engineering Technician III	\$ 16.10
29084 Engineering Technician IV	\$ 18.48
29085 Engineering Technician V	\$ 22.60
29086 Engineering Technician VI	\$ 27.35
29090 Environmental Technician	\$ 18.27
29100 Flight Simulator/Instructor (Pilot)	\$ 23.32
29150 Graphic Artist	\$ 17.93
29160 Instructor	\$ 18.40
29210 Laboratory Technician	\$ 14.62
29240 Mathematical Technician	\$ 18.48
29361 Paralegal/Legal Assistant I	\$ 13.22
29362 Paralegal/Legal Assistant II	\$ 16.86
29363 Paralegal/Legal Assistant III	\$ 20.62
29364 Paralegal/Legal Assistant IV	\$ 24.95
29390 Photooptics Technician	\$ 18.48
29480 Technical Writer	\$ 16.72
29491 Unexploded Ordnance Technician I	\$ 14.74
29492 Unexploded Ordnance Technician II	\$ 17.83
29493 Unexploded Ordnance Technician III	\$ 21.37
29494 Unexploded Safety Escort	\$ 14.74
29495 Unexploded Sweep Personnel	\$ 14.74
29620 Weather Observer, Senior 2/	\$ 17.02
29621 Weather Observer, Combined 2/ Upper Air and Surface Programs	\$ 14.62
29622 Weather Observer, Upper Air 2/	\$ 14.62

**TRANSPORTATION/MOBILE EQUIPMENT
OPERATION:**

31030 Bus Driver	\$ 13.24
31260 Parking and Lot Attendant	\$ 7.50
31290 Shuttle Bus Driver	\$ 10.42
31300 Taxi Driver	\$ 9.67
31361 Truckdriver, Light Truck	\$ 10.42
31362 Truckdriver, Medium Truck	\$ 13.24
31363 Truckdriver, Heavy Truck	\$ 15.54
36364 Truckdriver, Tractor-Trailer	\$ 16.93

MISCELLANEOUS:

99020 Animal Caretaker	\$ 8.61
99030 Cashier	\$ 6.51
99041 Carnival Equipment Operator	\$ 9.33
99042 Carnival Equipment Repairer	\$ 10.06
99043 Carnival Worker	\$ 7.23
99050 Desk Clerk	\$ 9.45
99095 Embalmer	\$ 18.40
99300 Lifeguard	\$ 6.89
99310 Mortician	\$ 18.40
99350 Park Attendant (Aide)	\$ 8.48
99400 Photofinishing Worker (Photo Lab / Dark Room Technician)	\$ 7.58
99500 Recreation Specialist	\$ 15.40
99510 Recycling Worker	\$ 9.33
99610 Sales Clerk	\$ 6.75
99620 School Crossing Guard (Cross- walk Attendant)	\$ 7.23
99630 Sports Official	\$ 6.75
99658 Survey Party Chief	\$ 10.93
99659 Surveying Technician	\$ 9.42
99660 Surveying Aide	\$ 6.16
99690 Swimming Pool Operator	\$ 11.47
99720 Vending Machine Attendant	\$ 9.33
99730 Vending Machine Repairer	\$ 11.47
99740 Vending Machine Repairer Helper	\$ 9.33

**** Fringe Benefits Required For All Occupations Included In
This Wage Determination ****

HEALTH & WELFARE: \$1.16 per hour or \$46.40 per week or \$201.07 per month.

VACATION: Two weeks paid vacation after 1 year of service with a contractor or successor; 3 weeks after 5 years; 4 weeks after 15 years. Length of service includes the whole span of continuous service with the present contractor or successor, wherever employed, and with the predecessor contractor in the performance of similar work at the same Federal facility. (Reg. 4.173)

HOLIDAYS: Minimum of ten paid holidays per year: New Year's Day, Martin Luther King Jr.'s Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, and Christmas Day. (A contractor may substitute for any of the named holidays another day off with pay in accordance with a plan communicated to the employees involved.) (See 29 CFR 4.174)

1/

Does not apply to employees employed in a bona fide executive, administrative, or professional capacity as defined and delineated in 29 CFR 541. (See 29 CFR 4.156)

2/

APPLICABLE TO WEATHER OBSERVERS ONLY - NIGHT PAY & SUNDAY PAY: If you work at night as a part of a regular tour of duty, you will earn a

NIGHT DIFFERENTIAL and receive an additional 10% of basic pay for any hours worked between 6pm and 6am. If you are a full-time employee (40 hours a week) and Sunday is part of your regularly scheduled workweek, you are paid at your rate of basic pay plus a Sunday premium of 25% of your basic rate for each hour of Sunday work which is not overtime (i.e. occasional work on Sunday outside the normal tour of duty is considered overtime work).

**** UNIFORM ALLOWANCE ****

If employees are required to wear uniforms in the performance of this contract (either by the terms of the Government contract, by the employer, by the state or local law, etc.), the cost of furnishing such uniforms and maintaining (by laundering or dry cleaning) such uniforms is an expense that may not be borne by an employee where such cost reduces the hourly rate below that required by the wage determination. The Department of Labor will accept payment in accordance with the following standards as compliance:

The contractor or subcontractor is required to furnish all employees with an adequate number of uniforms without cost or to reimburse employees for the actual cost of the uniforms. In addition, where uniform cleaning and maintenance is made the responsibility of the employee, all contractors and subcontractors subject to this wage determination shall (in the absence of a bona fide collective bargaining agreement providing for a different amount, or the furnishing of contrary affirmative proof as to the actual cost), reimburse all employees for such cleaning and maintenance at a rate of \$4.25 per week (or \$.85 cents per day). However, in those instances where the uniforms furnished are made of "wash and wear" materials, may be routinely washed and dried with other personal garments, and do not require any special treatment such as dry cleaning, daily washing, or commercial laundering in order to meet the cleanliness or appearance standards set by the terms of the Government contract, by the contractor, by law, or by the nature of the work, there is no requirement that employees be reimbursed for uniform maintenance costs.

**** NOTES APPLYING TO THIS WAGE DETERMINATION ****

Source of Occupational Titles and Descriptions:

The duties of employees under job titles listed are those described in the "Service Contract Act Directory of Occupations," Fourth Edition, January 1993, as amended by the Second Supplement, dated August 1995, unless otherwise indicated. This publication may be obtained from the Superintendent of Documents, at 202-783-3238, or by writing to the Superintendent of Documents, U.S. Government Printing Office, Washington, D.C. 20402. Copies of specific job descriptions may also be obtained from the appropriate contracting officer.

REQUEST FOR AUTHORIZATION OF ADDITIONAL CLASSIFICATION AND WAGE RATE {Standard Form 1444 (SF 1444)}

Conformance Process:

The contracting officer shall require that any class of service employee which is not listed herein and which is to be employed

under the contract (i.e., the work to be performed is not performed by any classification listed in the wage determination), be classified by the contractor so as to provide a reasonable relationship (i.e., appropriate level of skill comparison) between such unlisted classifications and the classifications listed in the wage determination. Such conformed classes of employees shall be paid the monetary wages and furnished the fringe benefits as are determined. Such conforming process shall be initiated by the contractor prior to the performance of contract work by such unlisted class(es) of employees. The conformed classification, wage rate, and/or fringe benefits shall be retroactive to the commencement date of the contract. {See Section 4.6 (C)(vi)} When multiple wage determinations are included in a contract, a separate SF 1444 should be prepared for each wage determination to which a class(es) is to be conformed.

The process for preparing a conformance request is as follows:

- 1) When preparing the bid, the contractor identifies the need for a conformed occupation(s) and computes a proposed rate(s).
- 2) After contract award, the contractor prepares a written report listing in order proposed classification title(s), a Federal grade equivalency (FGE) for each proposed classification(s), job description(s), and rationale for proposed wage rate(s), including information regarding the agreement or disagreement of the authorized representative of the employees involved, or where there is no authorized representative, the employees themselves. This report should be submitted to the contracting officer no later than 30 days after such unlisted class(es) of employees performs any contract work.
- 3) The contracting officer reviews the proposed action and promptly submits a report of the action, together with the agency's recommendations and pertinent information including the position of the contractor and the employees, to the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, for review. (See section 4.6(b)(2) of Regulations 29 CFR Part 4).
- 4) Within 30 days of receipt, the Wage and Hour Division approves, modifies, or disapproves the action via transmittal to the agency contracting officer, or notifies the contracting officer that additional time will be required to process the request.
- 5) The contracting officer transmits the Wage and Hour decision to the contractor.
- 6) The contractor informs the affected employees.

Information required by the Regulations must be submitted on SF 1444 or bond paper.

When preparing a conformance request, the "Service Contract Act Directory of Occupations" (the Directory) should be used to compare job definitions to insure that duties requested are not performed by a classification already listed in the wage determination. Remember, it is not the job title, but the required tasks that determine whether a class is included in an established wage determination. Conformances may not be used to artificially split, combine, or subdivide classifications listed in the wage determination.

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

1. CONTRACT ID CODE

2. AMENDMENT/MODIFICATION NO.
M003

3. EFFECTIVE DATE
09/05/97

4. REQUISITION/PURCHASE REQ. NO.
97-C-058

5. PROJECT NO. (If applicable)

6. ISSUED BY CODE

U.S. Department of Commerce
Patent and Trademark Office
Office of Procurement - Box 6
Washington, D.C. 20231

7. ADMINISTERED BY Code
(If other than Item 6)

8. NAME AND ADDRESS OF CONTRACTOR (No. Street, County, State and ZIP Code)

U.S. Small Business Administration
Systems Integration, Inc.
2810 Greenway Drive
Ellicott City, MD 21042

[] 9A. AMENDMENT OF SOLICITATION NO.

9B. DATED (See Item 11)

[X] 10A. MOD. OF CONTRACT/ORDER NO.
50-PAPT-5-00045

10B. DATED (See Item 13)
10/02/95

Code:
FACILITY CODE:

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

[] The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers [] is extended, [] is not extended. Offerors must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or © By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

EXCEPTION TO STANDARD FORM 30
APPROVED BY GSA/IRMS 9-87

STANDARD FORM 30 (REV 10-83)
FAR (48 CFR) 53.243

AMENDMENT O. SOLICITATION/MODIFICATION OF CONTRACT

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

☒ A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: FAR 52.243-3 CHANGES-TIME AND MATERIALS OR LABOR HOURS and 13 CFR 124.318(c) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT/ORDER NO. IN ITEM 10A.

☐ B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).

☐ C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:

☐ D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor ☐ is not, ☒ is required to sign this document and return 6 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible).

See Continuation Sheet(s)

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remain unchanged and in full force and effect.

<p>15A. NAME AND TITLE OF SIGNER (Type or print)</p> <p>See Tripartite Agreement - Page 2a</p>	<p>16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)</p> <p>See Tripartite Agreement - Page 2a</p>
<p>15B. CONTRACTOR/OFFEROR</p> <p>_____ (Signature of person authorized to sign)</p>	<p>16B. UNITED STATES OF AMERICA</p> <p>_____ (Signature of Contracting Officer)</p>
<p>15C. DATE SIGNED</p>	<p>16C. DATE SIGNED</p>
<p>EXCEPTION TO STANDARD FORM 30</p>	

TRIPARTITE AGREEMENT

Contract No.: 50-PAPT-5-00045
SBA 0373-95-2-00203
Modification: M003

PRIME CONTRACTOR: U.S. SMALL BUSINESS ADMINISTRATION

8(a) CONTRACTOR: **SYSTEMS INTEGRATION, INC.**
2810 GREENWAY DRIVE
ELLICOTT CITY, MARYLAND

8(a) CONTRACTOR: **SYSTEMS INTEGRATION, INC.**

BY: Eric Fukuchi DATE: 9/8/97
NAME AND TITLE: Eric Fukuchi, President

PRIME CONTRACTOR: U.S. SMALL BUSINESS ADMINISTRATION

BY: Lyndia P. Smith DATE: 9/18/97
NAME AND TITLE: CONTRACTING OFFICER

CONTRACTING OFFICE: **PATENT AND TRADEMARK OFFICE**
OFFICE OF PROCUREMENT

BY: Page A. Etzel DATE: 9/5/97
NAME AND TITLE: PAGE A. ETZEL, CONTRACTING OFFICER

Contract No.: 50-PAPT-5-00045
SBA 0373-95-2-00203
Modification: M003

This modification is issued as a modification beyond the scope of the initial 8(a) contract award. It increases the ceiling price for the base year and two option years of the contract from \$2,999,352.00 to \$5,500,000.00. In accordance with CFR 124.318(c), it is determined that Systems Integration, Inc. is still an 8(a) Program Participant and is still a small business under SIC Code 7373 for this requirement. It is further determined that the estimated fair market value of the new requirement falls below the applicable threshold of \$3,000,000. The new requirement is an integral part of the existing services and it would not be in the best interest of the Government to have different contractors providing the services to implement an enterprise call center for the Patent and Trademark Office.

In addition, this modification issues a Change Order which makes a change to the specifications. These changes are issued in accordance with FAR 52-243.3 CHANGES - TIME AND MATERIALS OR LABOR HOURS. Now, therefore the contract is modified as follows:

SECTION B - SUPPLIES OR SERVICES AND PRICES/COSTS

The Government with this modification increases the ceiling price of this contract to \$5,500,000.00.

Contract clause B.4 is hereby revised in accordance with the increase.

B.4 CEILING PRICE

The ceiling price of this contract is \$5,500,000.00 (base period, Option I and Option II). The Contractor shall not make expenditures or incur obligations in the performance of this contract, which exceed the ceiling price specified herein, except at the Contractor's own risk.

B.8 SCHEDULE OF PRICES - OPTION PERIOD II

The description of services under Item No. 0005, B.8 SCHEDULE OF PRICES - OPTION PERIOD II is revised to reflect the change in the scope of work that includes an enterprise wide call center infrastructure. The revised schedule of prices for Option Period II is hereby incorporated into the contract as Attachment I to this modification.

SECTION C - DESCRIPTION/SPECIFICATIONS/WORK STATEMENT

Section C.3 SCOPE is revised to read as follows:

C.3 SCOPE

The scope of this contract is to provide the Government with a system which will provide the Patent and Trademark Office (PTO) with an enterprise wide call center infrastructure which will serve the needs of the General Information Services Division (GISD) agents and the PTO's telephone customers which they serve. This shall include, but not be limited to, basic building block components and an overall plan [including such things as a cost analysis, cost estimates, personnel requirements, and a plan for any subcontracting] for a turnkey system. The plans shall address provision of, or recommendations for, purchase; timing of purchase; design; installation; production; testing; implementation; maintenance; software licenses required; warranty of the required software, firmware, groupware, hardware; evaluation and delivery of the overall system; manuals; and the training of staff for integrating the functions and infrastructure into the GISD operation and bringing all necessary remote call centers online with the infrastructure. Given the complexity, volume, and level of sophistication required for the new Enterprise Call Center (ECC) infrastructure, the contractor is no longer required to utilize the existing Executone equipment.

SECTION H - SPECIAL CONTRACT REQUIREMENTS

Contract clause H.2 is hereby revised to read as follows:

H.2 OPTION TO EXTEND THE EFFECTIVE PERIOD OF THE CONTRACT--TIME AND MATERIALS OR LABOR HOUR CONTRACT

The Government has the option of extending the effective period of this contract for two (2) additional period(s). If more than thirty (30) days remain in the contract effective period, the Government, without prior written notification, may exercise this option by issuing a contract modification. To unilaterally exercise this option within the last thirty days of the effective period, the Government must issue written notification of its intent to exercise the option before that last thirty-day period. This preliminary notification does not commit the Government to exercise the option.

Exercise of an option will result in the following modification:

The "Ceiling Price" clause in Section B is modified to reflect new and separate ceiling prices for each respective option period as follows:

Period	Ceiling Price
Option I	\$1,533,082.00
Option II	\$2,894,648.00

The "Effective Period of the Contract" clause (1352.212-74) is modified for each respective option period as follows:

Period	Start Date	End Date
Option I	September 1, 1996	August 31, 1997
Option II	September 1, 1997	August 31, 1998

CONTRACT OBLIGATIONS

No change to the total contract obligations resulted from this contract modification. Funds in the amount of \$2,605,351.91 have been obligated via Task Orders to this contract. Obligations under the contract are as follows:

REQUISITION NO.	ORDER NO.	AMT. OF ORDER	TOTAL OBLIGATED
BASE PERIOD			
C1843P9500060	TASK 1	\$ 38,250.00	\$ 38,250.00
C1843P9500060	TASK 2	\$ 71,725.38	\$109,975.38
C1843P9500060	TASK 2 (AMDT 1)	\$122,010.76	\$231,986.14
CN843P9600009	TASK 2 (AMDT 2)	\$ 10,000.00	\$241,986.14
CN843P9600012	TASK 2 (AMDT 3)	\$ 67,526.76	\$309,512.90
CN843P9600015	TASK 2 (AMDT 3)	\$ 584.00	\$310,096.90
CN843P9600001	TASK 3	\$ 25,000.00	\$335,096.90
CN843P9600013	TASK 3 (AMDT 1)	\$114,664.46	\$449,761.36
CN501P9600003	TASK 3 (AMDT 2)	\$ 9,454.46	\$459,215.82
CN843P9600007	TASK 4	\$ 7,573.70	\$466,789.52
CN501P9600004	TASK 4 (AMDT 1)	\$ 14,746.73	\$481,536.25
CN844P9600009	TASK 5	\$ 35,861.60	\$517,397.85
CN844P9600012	TASK 3 (AMDT 3)	\$ 25,000.00	\$542,397.85
CN844P9600015	TASK 3 (AMDT4)	\$ 79,817.25	\$622,215.10
CN844P9600014	TASK 6	\$375,344.25	\$997,559.35
CN844P9600014	TASK 7	\$ 7,055.53	
CN844P9600015	TASK 7	\$ 20,182.75	\$1,024,797.63
CN843P9600026	TASK 6 (AMDT 1)	\$ 47,273.00	\$1,072,270.63

50-PAPT-5-00045
SBA 0373-95-2-00203
Modification M003

REQUISITION NO.	ORDER NO.	AMT. OF ORDER	TOTAL OBLIGATED
OPTION I			
CN844P9600019	TASK 6 (AMDT 2)	\$ 40,000.00	\$1,112,270.63
CN844P9600018	TASK 3 (AMDT 5)	\$ 22,991.00	\$1,135,261.63
CN177P9700002	TASK 2 (AMDT 4)	\$ 4,075.19	\$1,139,336.82
CN177P9700003	TASK 3 (AMDT 6)	\$ 90,000.00	\$1,229,336.82
CN177P9700007	TASK 3 (AMDT 7)	\$ 68,000.00	\$1,297,336.82
CN177P9700011	TASK 3 (AMDT 8)	\$ 44,843.00	\$1,342,179.82
CN178P9700005	TASK 3 (AMDT 9)	\$200,000.00	\$1,542,179.82
CN034P9700001	TASK 6 (AMDT 3)	\$450,000.00	\$1,992,179.82
CN178P9700007	TASK 3 (AMDT 10)	\$328,682.64	\$2,320,862.46
CN196P9700008	TASK 3 (AMDT 11)	\$ 18,720.00	\$2,339,582.46
CN131P9700004	TASK 3 (AMDT 12)	\$ 24,606.00	\$2,364,188.46
CN178P9700011	TASK 3 (AMDT 13)	\$225,270.00	\$2,589,458.46
CN141P9700008	TASK 4 (AMDT 2)	\$ 15,893.45	\$2,605,351.91

CEILING PRICE

As a result of this modification, the ceiling price of the contract is as follows:

Ceiling Price Base Period:	\$1,072,270.00
Ceiling Price Option Period I	\$1,533,082.00
Ceiling Price Option Period II	<u>\$2,894,648.00</u>
Total Ceiling Price	\$5,500,000.00

50-PAPT-5-00045
SBA 0373-95-2-00203
Modification M003
ATTACHMENT I

SECTION B - SUPPLIES OR SERVICES AND PRICES/COSTS**B.8 SCHEDULE OF PRICES - OPTION PERIOD II**

ITEM NO.	DESCRIPTION OF SERVICES	LABOR CATEGORY	RATE \$/HOUR
0005	The Contractor shall provide the Government with a system which will provide the Patent and Trademark Office (PTO) with an enterprise wide call center infrastructure which will serve the needs of the General Information Services Division (GISD) agents and the PTO's customers which they serve. This shall include, but not be limited to, basic building block components and an overall plan [including such things as a cost analysis, cost estimates, personnel requirements, and a plan for any subcontracting] for a turnkey system. The plans shall address provision of, or recommendations for, purchase; design; installation; production; testing; implementation; maintenance; software licenses required; warranty of the required software, firmware, group ware, hardware; evaluation and delivery of the overall system; manuals; and the training of staff for integrating the functions and infrastructure into the GISD operation and bringing all necessary remote call centers online with the infrastructure. Given the complexity, volume, and level of sophistication required for the new Enterprise Call Center (ECC) the contractor is no longer required to utilize the existing Executone equipment.	General Manager Project Manager Subject Matter Consultant Computer Systems Analyst 1 Computer Systems Analyst 2 Computer Systems Analyst 3 Computer Programmer 1 Computer Programmer 2 Computer Programmer 3 Computer Programmer 4 Word Processor 1 Word Processor 2 Word Processor 3 General Clerk 1 General Clerk 2 General Clerk 3 General Clerk 4 Key Entry Operator 1 Key Entry Opeartor 2	\$70.20 \$60.84 \$70.30 \$42.12 \$51.48 \$60.84 \$37.44 \$42.12 \$46.80 \$51.48 \$23.40 \$28.08 \$32.76 \$18.72 \$23.40 \$28.08 \$32.76 \$23.40 \$28.08
0006	Purchase of equipment and material associated with the implementation of the new Enterprise Call Center infrastructure.	Material Handling Costs Rate/% of Cost	6.00%

Contractor to propose specific labor categories as appropriate to perform the work under each task order. (See Contract Clause B.3 Task Orders.)

A ceiling price is determined for each task order based on the estimated amount of labor required to perform the work. The Contractor shall not make expenditures or incur obligations in the performance of this contract which exceed the ceiling price specified in each order, except at the Contractor's own risk.